

Audience Insight Report

Survey findings

March 2026



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SCOTT



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1 INTRODUCTION

This report presents findings from three surveys completed by Men in Sheds Hull ('the Shed') members, volunteers and community partners. The surveys were designed by trustee and monitoring and evaluation specialist Elinor Chamberlain, in collaboration with the Board and the Project Manager.

To maximise accessibility, paper-based surveys were also made available at the Shed and on request, ensuring participation from individuals without internet and/or email access.

The surveys were open from 22 February to 22 March 2026. Their purpose was to help the Shed better understand:

- ✓ Motivations for engaging with the Shed
- ✓ Frequency and nature of engagement
- ✓ Experiences of participation
- ✓ Benefits gained from involvement
- ✓ The value placed on the Shed
- ✓ Ways to improve the Shed's offer
- ✓ Awareness of, and support for, the Community Asset Transfer (CAT) application
- ✓ Interest in future activities and events.

Insights from this research will support decision-making, business planning and fundraising, helping ensure the charity's long-term sustainability and alignment with beneficiaries' needs.

A total of 36 individuals and organisations responded, comprising:

- ✓ 18 members (out of a possible 58)¹
- ✓ 4 volunteers (out of a possible 10², including trustees)
- ✓ 14 community partners (out of a possible 22)³.

All response rates were over 30%, which is considered excellent.

Where questions appeared across multiple surveys, results have been combined.

¹ This represents a 31% response rate.

² This represents a 40% response rate.

³ This represents a 64% response rate.

2 FINDINGS

This chapter provides findings from the surveys broken down by each of the key areas of investigation:

- ❖ **Engagement:** Motivations to engage with the Shed, and the length, frequency and nature of their engagement.
- ❖ **Experience:** Including satisfaction, perceived value, ratings of the Shed's offer, and likelihood to recommend.
- ❖ **Impact:** Personal benefits experienced by respondents, alongside their perceptions of the wider community benefits associated with the Shed.
- ❖ **Community Asset Transfer (CAT):** Levels of awareness of, and support for, the CAT application relating to the current premises.
- ❖ **Future:** Interest in potential future facilities and services, and respondents' anticipated likelihood of continuing to engage with the Shed in the coming years.

2.1 ENGAGEMENT WITH THE SHED

2.1.1 Motivations to engage with the Shed

Both members and volunteers were asked to share their main reasons for joining the Shed or choosing to volunteer, with respondents able to select up to three motivations. Wellbeing and social reasons were the most frequently cited overall – particularly the desire to improve mental health and the opportunity to meet new people or make friends (Figures 1 and 2). This pattern was especially pronounced among members. Among volunteers, the most common motivations related to supporting men's wellbeing and sharing their skills and knowledge, reflecting drivers that are more specific to this group.

2.1.2 Partnership types

Community partners were asked to identify the category that best described their organisation. Responses represented a broad spectrum of organisation types, with charities or non-profits, private sector businesses, and Hull City Council appearing most frequently (Figure 1). This diversity highlights the extensive reach of the Shed's engagement within the local community.

Figure 1: Members – Motivations



Figure 2: Volunteers – Motivations

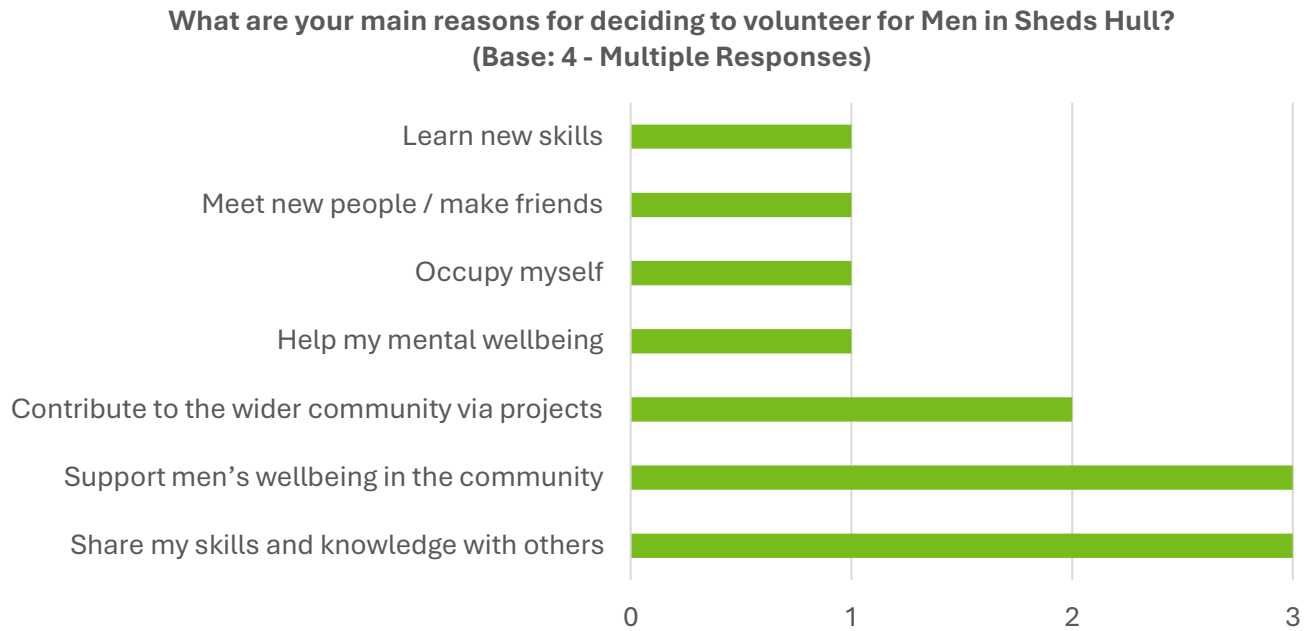
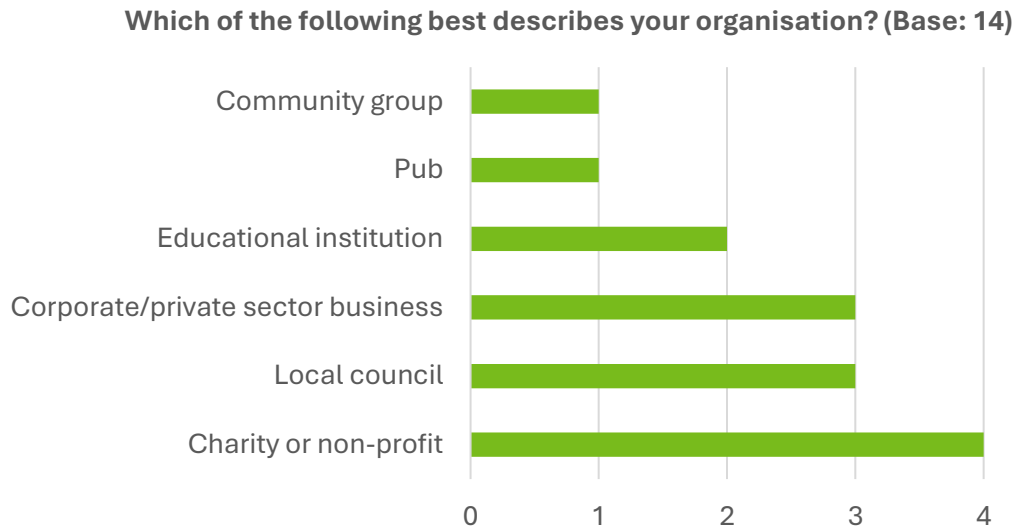


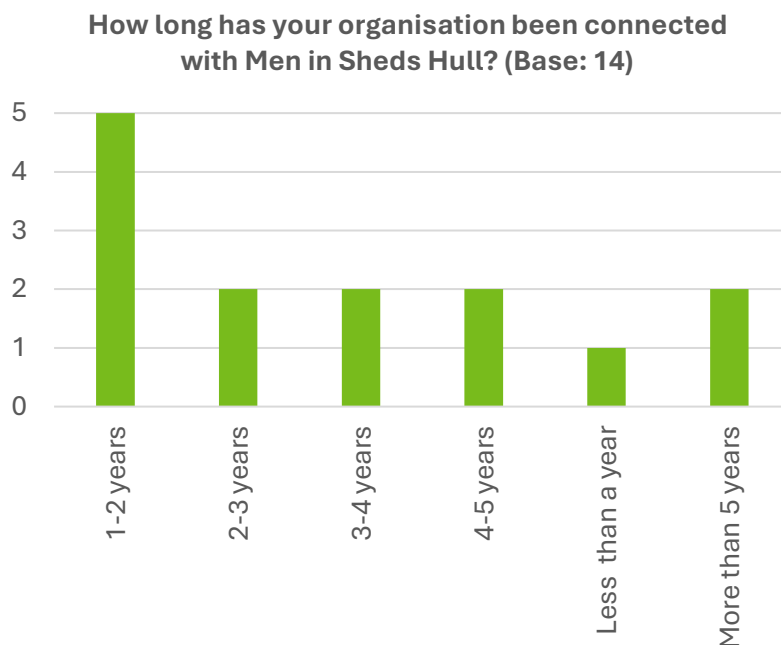
Figure 3: Community Partners – Organisation Type



2.1.3 Length of engagement

Most community partners reported being connected with the Shed for over a year, with the 1–2-year period emerging as the most common duration (Figure 4). All four volunteers who responded to the survey indicated long-term involvement, each reporting 3–5 years of volunteering. Together, these findings suggest that the Shed has been effective in cultivating a wide range of long-term partnerships and sustained relationships.

Figure 4: Community Partners – Length of Engagement



2.1.4 Frequency of engagement

Across all surveys, respondents were asked how often they engaged with the Shed:

- ❖ **Members:** All members who responded visited the Shed at least once a week, with most attending three or more times per week (Figure 3).
- ❖ **Volunteers:** A similar pattern was evident among volunteers, half of whom volunteered three or more times per week (Figure 4).
- ❖ **Community partners:** Community partners engaged with the Shed less frequently than members and volunteers, with reported engagement typically ranging from monthly to irregular or as-needed (Figure 5).

This high frequency of engagement among members and volunteers suggests that the Shed plays a central and valued role in their day-to-day lives.

Figure 5: Members – Frequency of Engagement

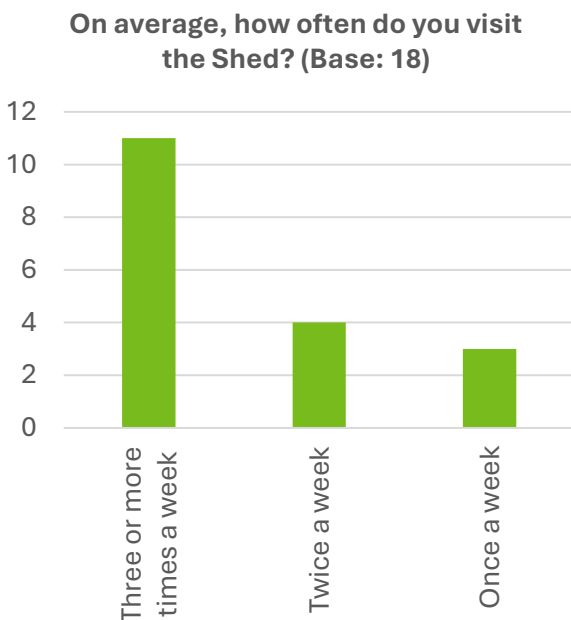


Figure 6: Volunteers – Frequency of Engagement

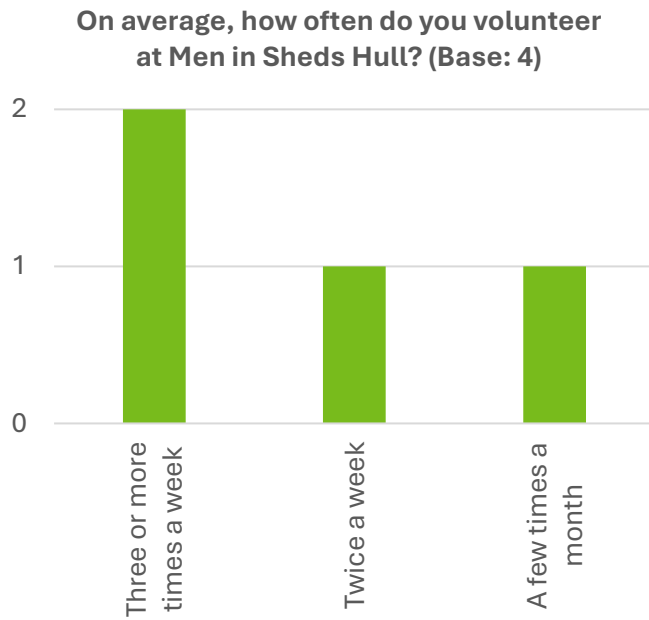
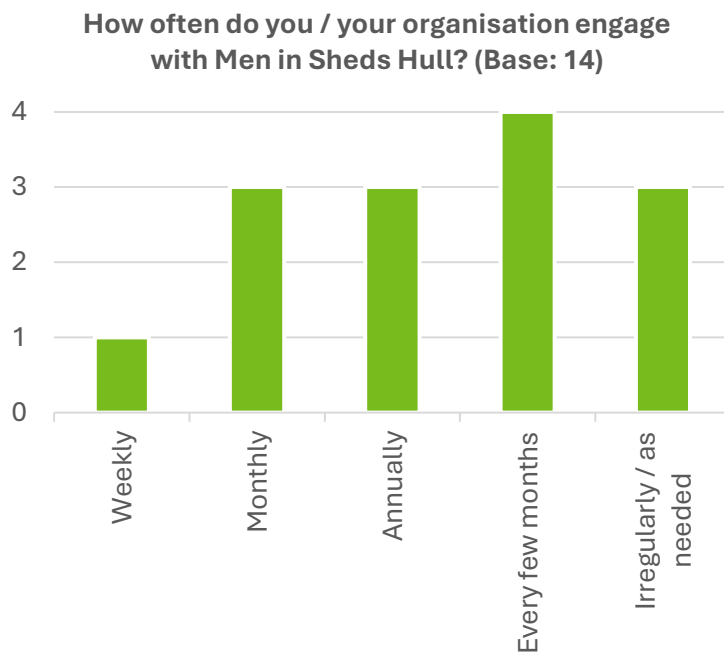


Figure 7: Community Partners – Frequency of Engagement



2.1.5 Nature of Engagement

When members were asked which activities they had participated in at the Shed, their responses reflected engagement across a broad spectrum of opportunities. The most frequently reported activities included socialising, practical workshop sessions, skill-sharing with other members, technology and IT-focused tasks, and project-based work, such as contributions to community initiatives (Figure 8). Collectively, and consistent with members stated motivations for joining (section 2.1.1), their responses indicate that membership encompasses both social and practical dimensions. This suggests that the Shed functions not only as a space for developing and applying skills, but also as an important setting for social interaction, mutual support, and peer exchange.

Figure 8: Members - Participation



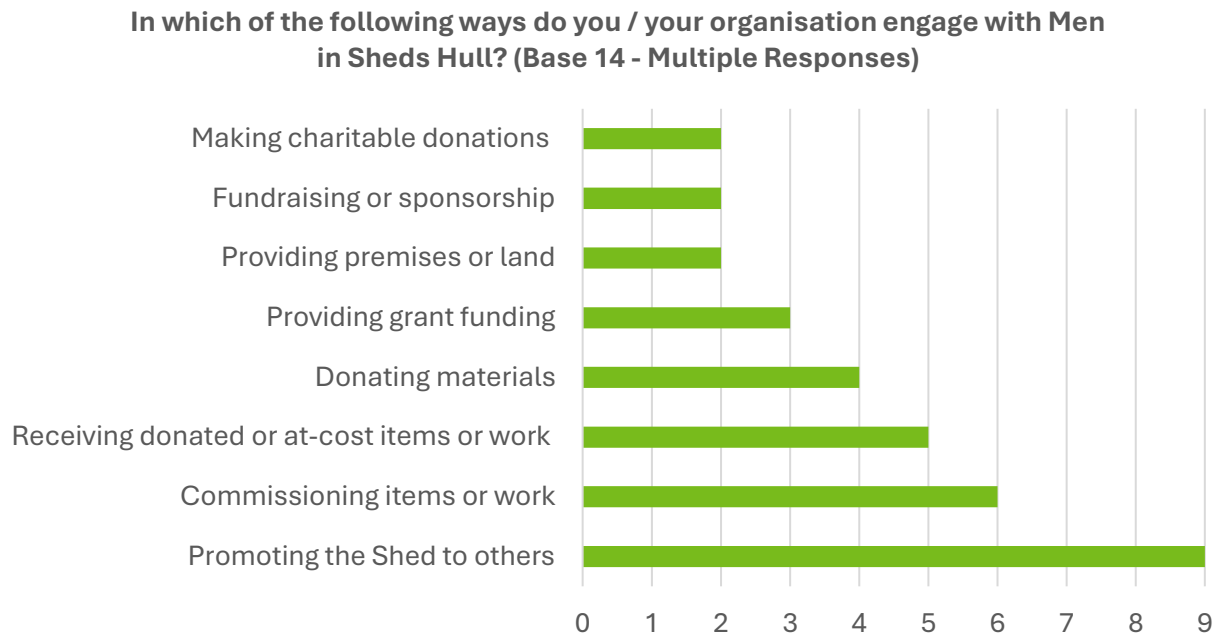
Volunteer involvement centred primarily on operational tasks, including routine maintenance, cleaning, and the management of health and safety. However, volunteers also appear to play a significant role in supporting members with practical activities and in broader advocacy for the Shed, such as promoting its work within the community (Figure 9). Given that these volunteers attend the Shed on multiple days each week, their contribution is substantial, underscoring the vital role they play – alongside the charity’s Project Manager - in sustaining day-to-day operations and ensuring that members receive consistent support.

Figure 9: Volunteers – Participation



Promoting the Shed was the most frequently reported form of engagement among community partners, followed by commissioning items or work, receiving donated or at-cost items or work, and donating materials (Figure 10).

Figure 10: Community Partners – Type of Engagement



Community partners also provided further detail about the nature of their involvement:

- ❖ **Donating materials:** Local businesses supplied timber, hardware and other resources.
- ❖ **Commissioning items or work:** Examples included commissioning seating and other practical items for the local area.
- ❖ **Receiving donated or at-cost items or work:** Examples included seating, signage and educational equipment for charities, community organisations and educational institutions.
- ❖ **Financial support:** This took various forms, including grants from the local authority, and grants, fundraising efforts, and collection boxes hosted by local businesses.
- ❖ **Promoting the Shed:** Partners helped raise the Shed's profile by showcasing its work on social media, at public events, and through displays on business premises.
- ❖ **Social action:** Joint initiatives focused on community improvement, including litter reduction, anti-social behaviour and crime-prevention, and local area developments.
- ❖ **Supporting members:** Some partners offered advice, information and signposting to relevant services.
- ❖ **Personal and neighbourhood connections:** Engagement included support from immediate neighbours and representatives within the local authority.

Taken together, these patterns illustrate the breadth of the Shed's contribution to the wider community. They also highlight the reciprocal nature of these relationships, in which collaborative activity not only delivers practical benefits but also helps cultivate external advocates who further support and champion the charity's work.

2.2 EXPERIENCE OF THE SHED

All audiences were asked to rate their experiences of engaging with the Shed. While the overarching aim was to understand satisfaction and perceived impact, the specific questions varied slightly for each group to reflect the different ways members, volunteers, and community partners interact with the Shed.

2.2.1 Members

Members were asked to rate different aspects of the Shed's offer. All elements received ratings of *good* or higher, indicating strong overall satisfaction while still leaving some scope for further improvement. The aspects most frequently rated *excellent* were the quality of the facilities, the new member induction, and access to tools, equipment and workspace (Figure 11).

Figure 11: Member – Rating of the Shed’s offer



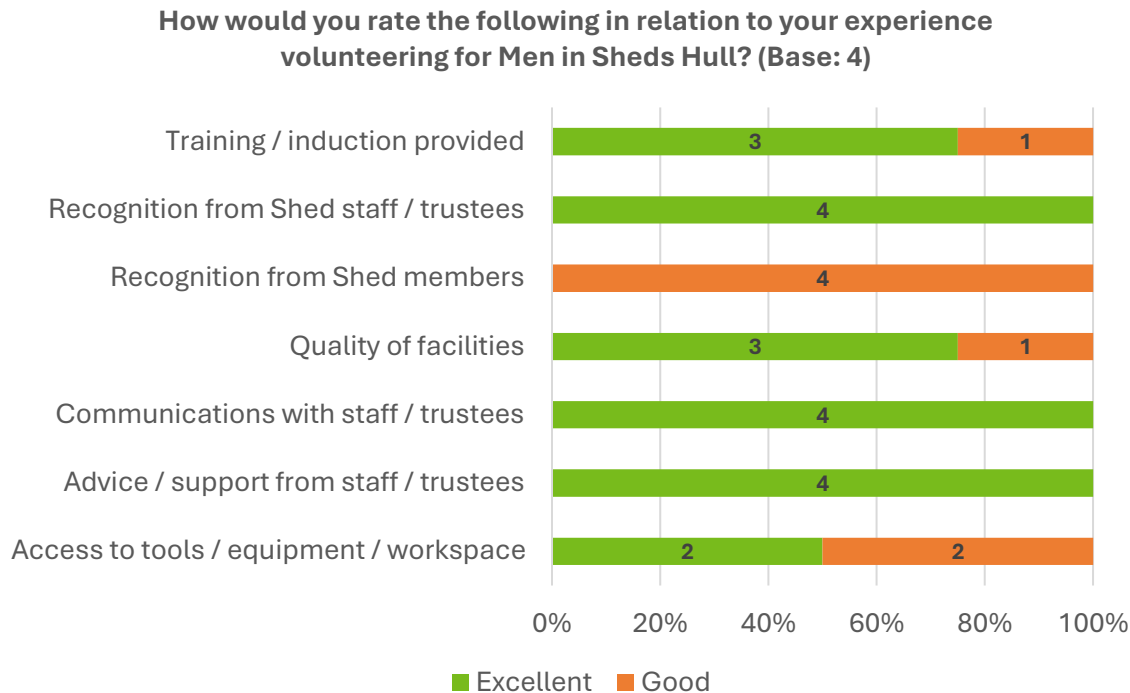
This high level of satisfaction was further reflected in members’ likelihood to recommend the Shed to others. Nearly all members awarded a score of *10 out of 10* for recommending the Shed to a friend or family member, with the remaining respondents giving a score of 8. This resulted in an overall Net Promoter Score (NPS) of **86**, a score regarded as exceptional and indicative of high loyalty and a strong base of promoters.

Members also rated the personal importance of the Shed very highly. The majority gave a score of *10 out of 10*, with the lowest score recorded being 7. Across all respondents, the average rating was **9.6**, demonstrating the central and valued role the Shed plays in members’ lives.

2.2.2 Volunteers

Volunteers were asked to rate their overall satisfaction with their volunteering experience, as well as specific aspects. All volunteers awarded a maximum score of *10 out of 10* for overall satisfaction, and all other elements were rated *good* or higher. Aspects most frequently rated *excellent* were communication with staff and trustees, the advice and support provided, and the recognition received from staff or trustees. Recognition from members received the lowest ratings, though it was still rated *good*, and therefore remains a positive finding, though indicates potential room for improvement (Figure 12).

Figure 12: Volunteers – Rating of the Shed’s offer



Volunteers also expressed exceptionally high advocacy for the Shed: all respondents gave a score of *10 out of 10* for their likelihood to recommend volunteering at the Shed to a friend or family member. This produced an NPS of **100**, an exceptional result indicating extremely high loyalty and a volunteer cohort composed entirely of promoters.

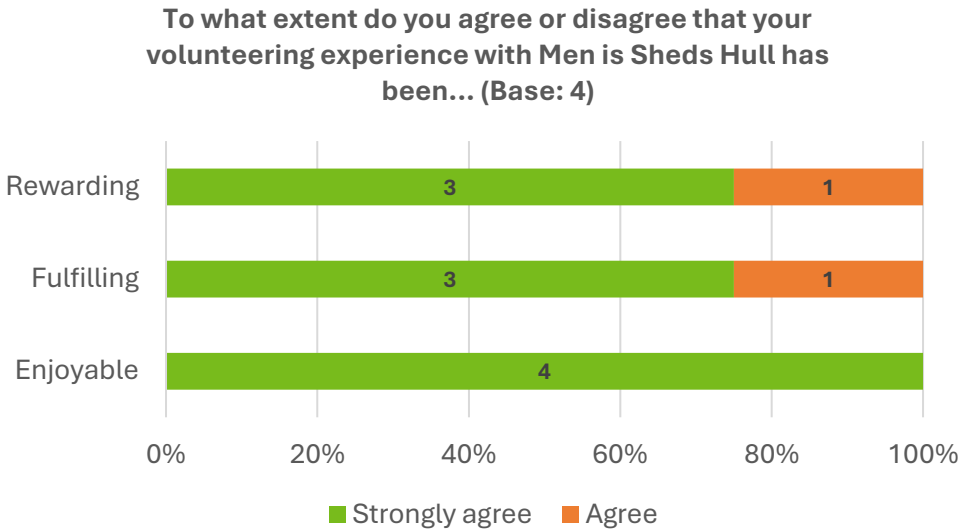
When invited to reflect on any challenges they had encountered, responses were limited, suggesting that barriers were minimal. Where difficulties were identified, they related to personal time constraints, physical limitations or health issues, occasional shortages of working space, and training needs. Overall, however, volunteers consistently described their experience as enjoyable, rewarding and fulfilling, with “enjoyable” receiving the highest levels of agreement (Figure 13).

Volunteers were also asked what they were most proud of in relation to their time at the Shed. The most common responses centred on witnessing the development and achievements of both the Shed and its members, supporting members to enhance their skills, and experiencing personal growth and improved wellbeing themselves. As volunteers explained:

- *“Seeing members who have never done woodworking or used tools finish projects.”*
- *“Overlooking the development of the Shed and the members enjoying their time.”*
- *“What I have achieved personally in terms of my mental health improvement.”*

These reflections highlight the reciprocal and mutually beneficial nature of volunteering within the Shed, illustrating how volunteers both contribute to and gain from the Shed’s supportive, skill-building environment.

Figure 13: Volunteers – Overall experience of volunteering

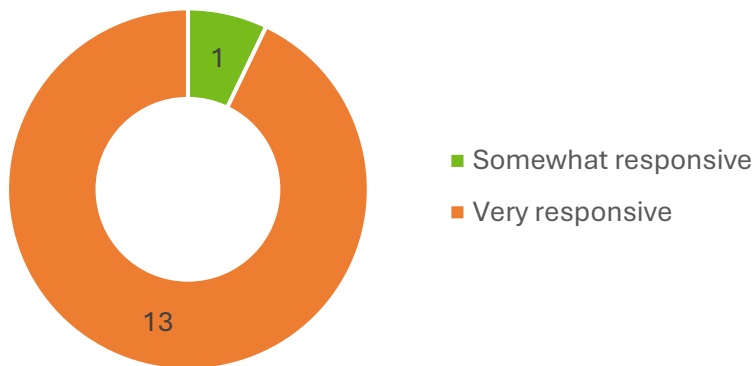


2.2.3 Community Partners

All but one community partner reported that the Shed was *very responsive* to their organisation’s needs, with the remaining partner describing it as somewhat responsive (Figure 14).

Figure 14: Community Partners – Perceived responsiveness of the Shed

How would you rate the responsiveness of Men in Sheds Hull staff or members to your organisation’s needs? (Base: 14)



When asked to rate how valued the Shed was to them on a scale of 0–10, responses ranged from 5 to 10, producing an average score of **9.1**. Nearly two-thirds of community partners provided the highest possible rating of **10**, indicating strong appreciation for the Shed’s contribution. In addition, all community partners awarded a 5-star rating for the quality of the items or work supplied by the Shed.

2.3 THE IMPACT OF THE SHED

2.3.1 Personal benefits

Overall, involvement in the Shed, as either a member or a volunteer, provided numerous personal benefits. Nearly all respondents at least agreed with a series of statements describing different outcomes resulting from their engagement with the Shed (Figures 15-17). These included outcomes common to both groups:

- ❖ Developing practical skills and knowledge
- ❖ Contributing to the wider community through Shed projects
- ❖ Meeting new people and making friends
- ❖ Improving physical health
- ❖ Improving mental health
- ❖ Building self-confidence
- ❖ Building self-esteem
- ❖ Staying occupied and engaged.

Figure 15: Members – Outcomes resulting from membership of the Shed

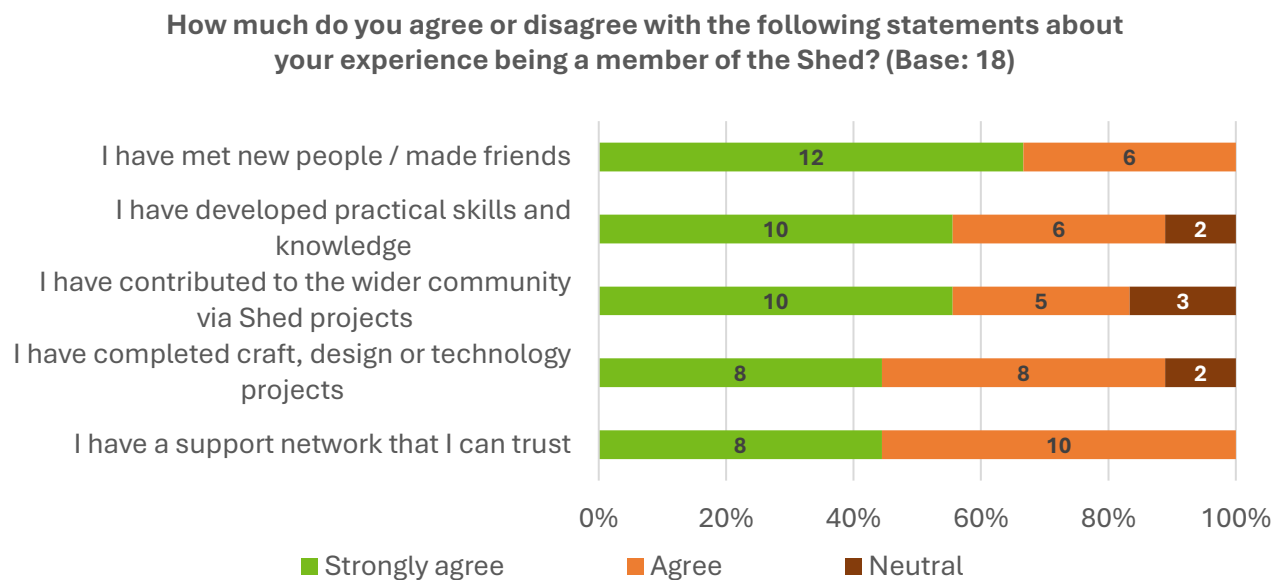


Figure 16: Members – Impact of membership of the Shed

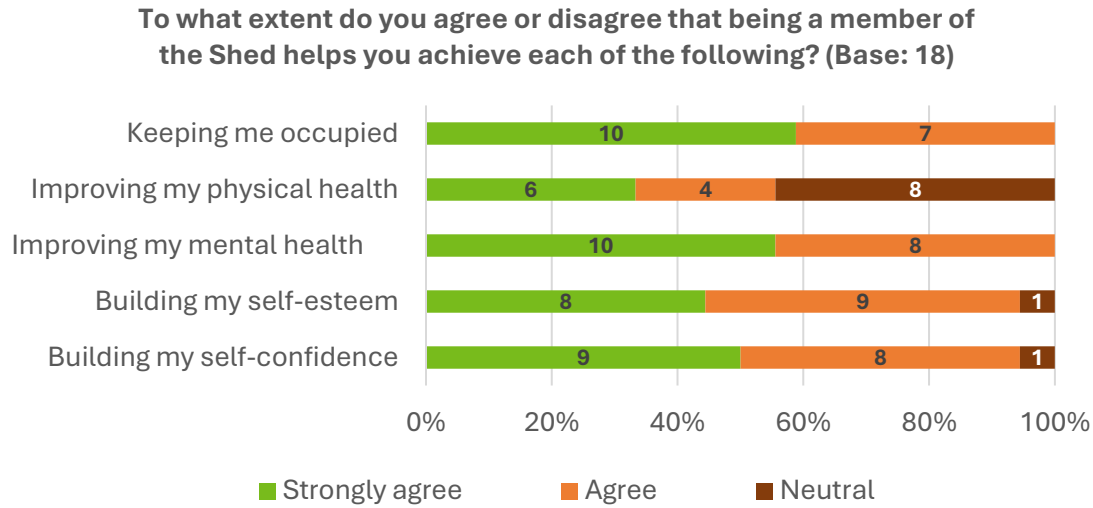
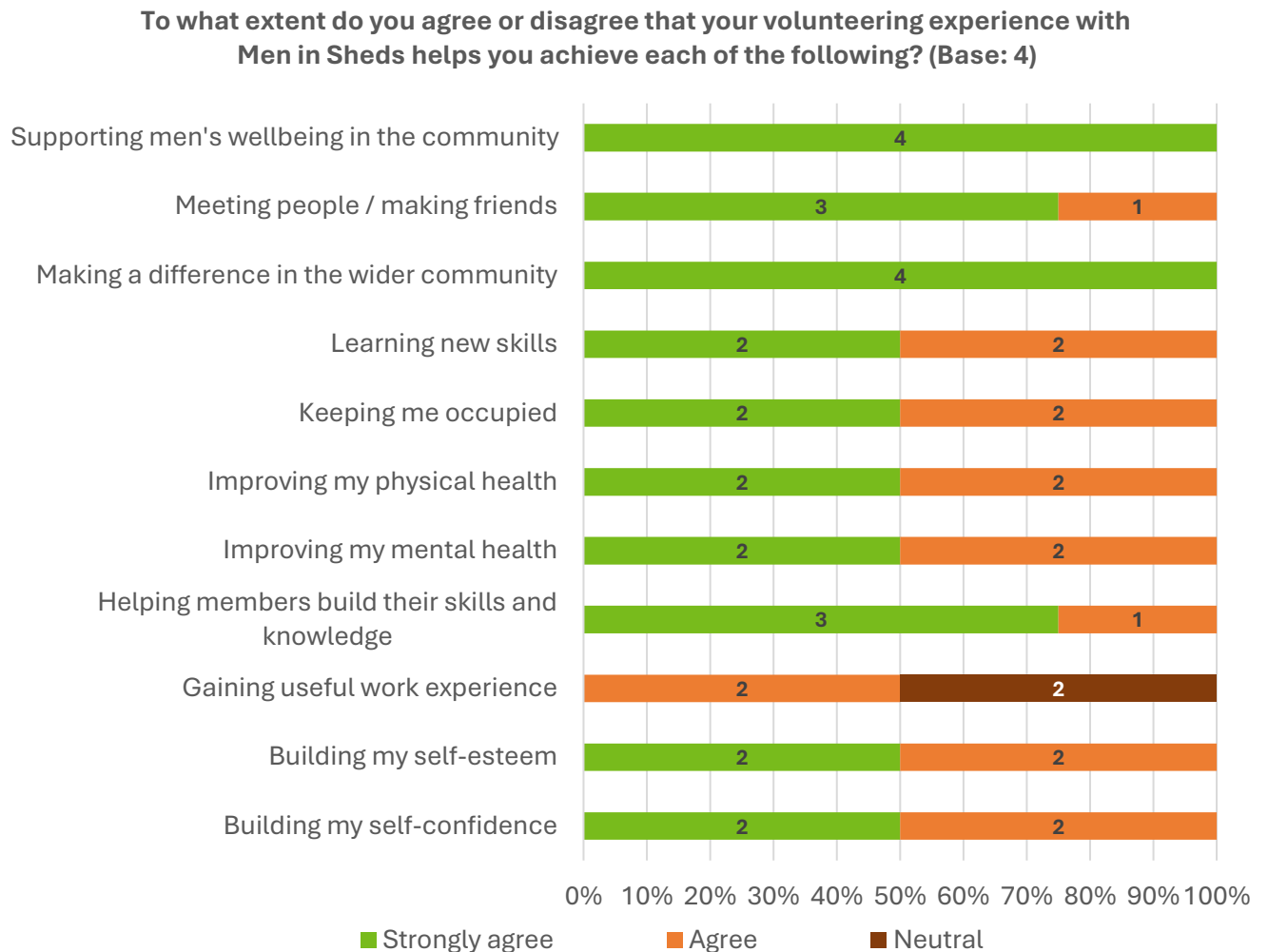


Figure 17: Volunteers – Outcomes resulting from membership of the Shed



Comments provided in response to the question “What would be the impact on you if Men in Sheds Hull were to close?” offered further insight into the high levels of agreement reported across the outcome measures. Responses from both members and volunteers frequently described a loss of purpose, routine and meaningful activity – linked to having nowhere else to go, a loss of daily structure, and limited alternative options.

- *“I would have nowhere else to go and be back to square one stuck at home with nothing to do.”* (Member)
- *“I would be at a loss. There is nowhere else like this around here that would fill the void.”* (Member)

Many also anticipated significant emotional and psychological consequences, such as deterioration in mental health, heightened distress, and in some cases explicit reference to crisis or suicide risk.

- *“It would be detrimental to my health.”* (Member)
- *“I would probably not be here without the Shed.”* (Member)
- *“I think I would fall back into depression and feel useless again.”* (Member)
- *“I don't think I would still be here. It would have a massive impact on my mental health.”* (Volunteer)

Social isolation and the loss of community were additional concerns, reflected in comments about losing friendships and key social interactions, and an increased likelihood of remaining at home.

- *“It would remove an important part of my social life.”* (Member)
- *“I have made friends at the Shed – it gives me something for myself that's more social and the wife some space too.”* (Volunteer)

A small number of respondents also expressed concern about the impact that closure would have on others who rely on the Shed.

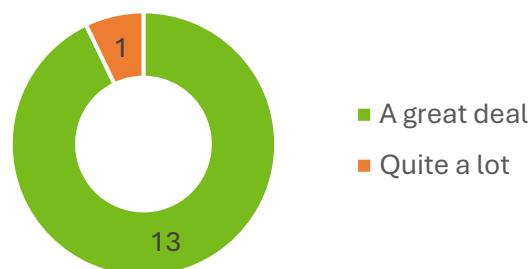
- *“It would deeply upset me ... I know how important the Shed is to the guys who attend.”* (Member)
- *“Although I keep busy in my own time I would be devastated for the members.”* (Volunteer)
- *“Huge loss to everyone involved.”* (Volunteer)

2.3.2 Community benefits

In addition to the personal benefits experienced by members and volunteers, the wider community benefits of the Shed and its activities were also explored with community partners. All felt that the Shed benefitted the local community, with all but one stating it did so *a great deal* (Figure 18).

Figure 18: Community Partners – Benefits of the Shed to the local community

To what extent do you feel Men in Sheds Hull benefits the local community? (Base: 14)



When asked to share the positive impacts the Shed had on their organisation or the communities they support, community partners most frequently highlighted the physical improvements made to both their own and public spaces. They praised the craftsmanship, quality and affordability of the items produced, noting that these not only enhanced spaces aesthetically but also made them more functional, accessible and welcoming for service users and community members.

- *“They often go beyond their activities in the Shed by maintaining the car park and top of the field with regular litter picking.”* (Community Partner)
- *“They have donated and created lots of items for the local area including benches for the nearby shops on Beverley Road, trellis' for community planters, bird and hedgehog boxes and signs for the local pocket park and more.”* (Community Partner)
- *“They have helped with keeping their area of the park clean and tidy, which they don't need to do. They have also been very generous, supplying items like benches for local initiatives or helping maintain some of the local infrastructure.”* (Community Partner)
- *“Men in Sheds came to our aid and produced something for free to help our charity. It was beautiful, exactly what we wanted, and delivered [to us].”* (Community Partner)
- *“The items made have helped our service users be able to work at their own height from wheelchairs in the greenhouse. One has grown his own vegetables in the planters they provided ... The sensory garden now has lots seating and a table for service users and their families to sit around in the summer months.”* (Community Partner)

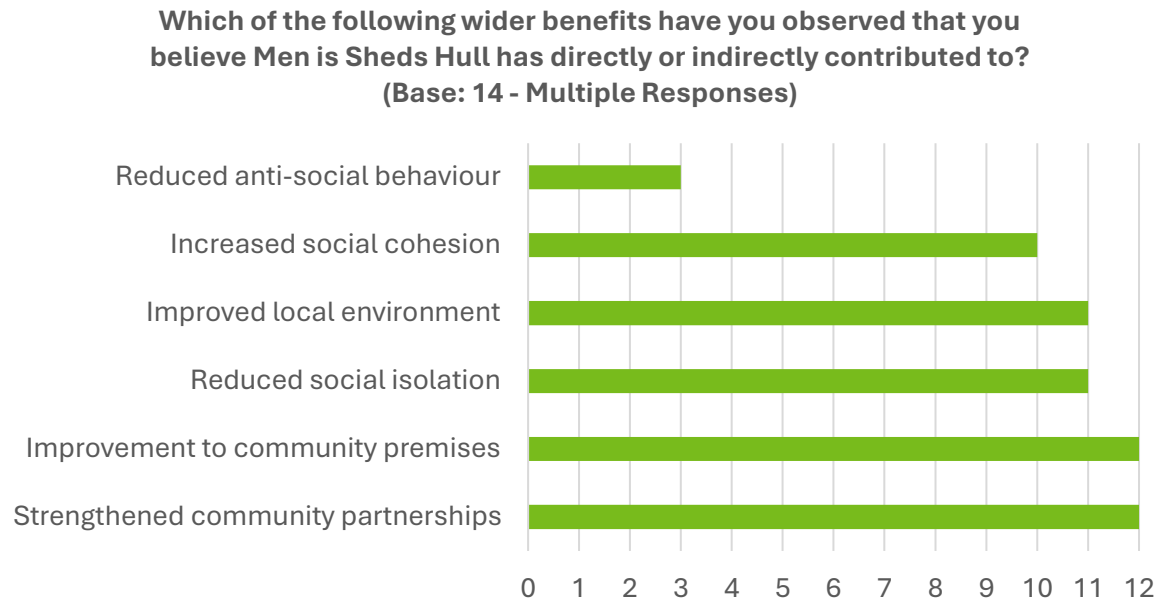
- *“The items crafted by Men in Sheds Hull have been hugely beneficial to our community. Handcrafted pieces carry a special meaning that manufactured items simply cannot match.”* (Community Partner)
- *“Men in Sheds have used their amazing craftsmanship to elevate our community space. Volunteers can more efficiently navigate the space thanks to the lovely signposts provided. They can also enjoy a seat in our herb garden to rest with a cuppa, maybe have a conversation with a fellow volunteer, take in the incredible nature on the plot, amongst other individual benefits, as a result of the gorgeous bench Men in Sheds very generously donated.”* (Community Partner)

Educational partners reported that the items created by the Shed had enriched learning and play - benefits that would otherwise have been unaffordable. Those connected to the local authority also highlighted how the Shed’s members consistently went above and beyond, often undertaking additional tasks such as maintenance and litter picking in the areas surrounding the site, including the car park and adjacent field. Local authority and business representatives also highlighted the wellbeing and social benefits that the Shed provided to its members.

- *“They have provided at cost educational furniture for our college. Without Men in Sheds, we would not have been able to purchase this. The furniture has allowed our students to develop essential skills towards their future careers.”* (Community Partner)
- *“The Shed provides a warm and friendly space for local men, helping them stay active, make friends and curb loneliness, learn new skills and give back to the community, altogether improving the health and wellbeing of its members and volunteers.”* (Community Partner)
- *“Members of our team have visited the Shed on a number of occasions and seen firsthand the great work they do for their members – listening to stories about how the Shed has given them purpose again, a place to go, and new friends to engage with. One member said that since becoming a member it was like having a new lease of life and had significantly helped him with his mental health.”* (Community Partner)

Community partners were also asked whether they had observed any wider benefits to the local area that they attributed directly or indirectly to the Shed. Their responses indicated a strong perception that the Shed makes a significant contribution to the community. High numbers of partners identified benefits such as increased social cohesion, reduced isolation, improvements to the local environment, strengthened community partnerships, and enhancements to community premises (Figure 19). Together, these responses highlight the Shed’s role in fostering stronger community relationships, delivering physical and aesthetic improvements, and generating positive social impacts.

Figure 19: Community Partners – Local outcomes contributed to by the Shed



When asked to explain their responses, community partners most frequently highlighted the following reasons. Their views were informed by in-person observations, content seen on social media, and direct conversations with members:

- ❖ **Improvements to community premises and the local environment:** Partners noted that the pavilion has been significantly improved through the Shed’s work. They described how items made by members have enhanced public and community spaces across the city, emphasising the high-quality craftsmanship and personal touch that mass-produced retail items cannot offer.

“They turned an abandoned and unused changing rooms into their hub, welcoming and helping people from the local area. They have helped look after the area around this hub, working with residents and local groups. They have also assisted the Council with some small local initiatives like providing benches for the public.” (Community Partner)

- ❖ **Reduced anti-social behaviour:** Because the premises are consistently occupied and active throughout the week, the site has avoided becoming a target for anti-social behaviour or crime.

“By having a busy, working shed in its current location it has reduced anti-social behaviour in the car park / general area from youths.” (Community Partner)

“The building looks great - often busy - which makes for a better local environment, particularly next to a park where anti-social behaviour could be a risk if buildings were unoccupied or badly kept.” (Community Partner)

- ❖ **Increased social cohesion:** The Shed actively reaches out to local businesses and community groups, and these groups reciprocate. This mutual engagement has helped connect Shed members with the wider community, enabling them to make a meaningful contribution to the local area.

“They get involved with lots of other local charities.” (Community Partner)

“They foster social connection, teamwork, and a positive impact on both the makers and the wider community.” (Community Partner)

- ❖ **Reduced social isolation:** The Shed offers a welcoming space for individuals who might otherwise feel lonely, providing them with a sense of purpose and belonging. Many respondents reported that they had observed, or heard directly from members, the significant positive impact the Shed has had on their lives.

“They also help reduce social isolation by providing a space for people to connect, collaborate, and share skills - benefiting both the makers and the wider community.” (Community Partner)

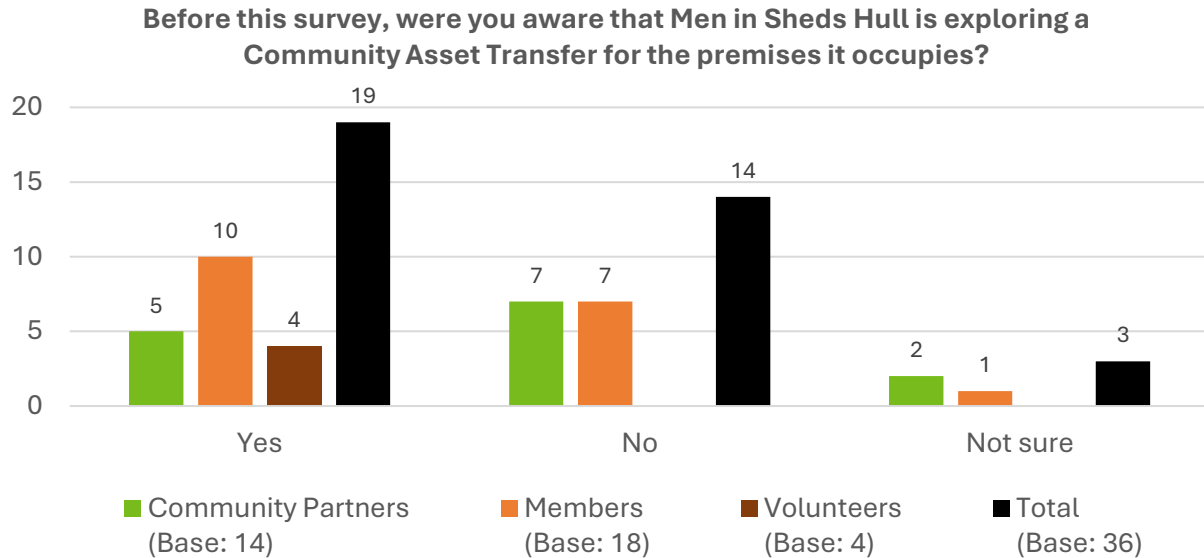
“They provide an invaluable space for people who would otherwise be lonely and/or struggling with their mental health. This social opportunity/belonging can be an alternative option to less healthy behaviours.” (Community Partner)

Overall, community partners’ explanations reinforce the strength and breadth of the Shed’s contribution to the local area. Their reflections demonstrate a consistent and shared view that the Shed plays a meaningful and valued role within the community.

2.4 COMMUNITY ASSET TRANSFER APPLICATION

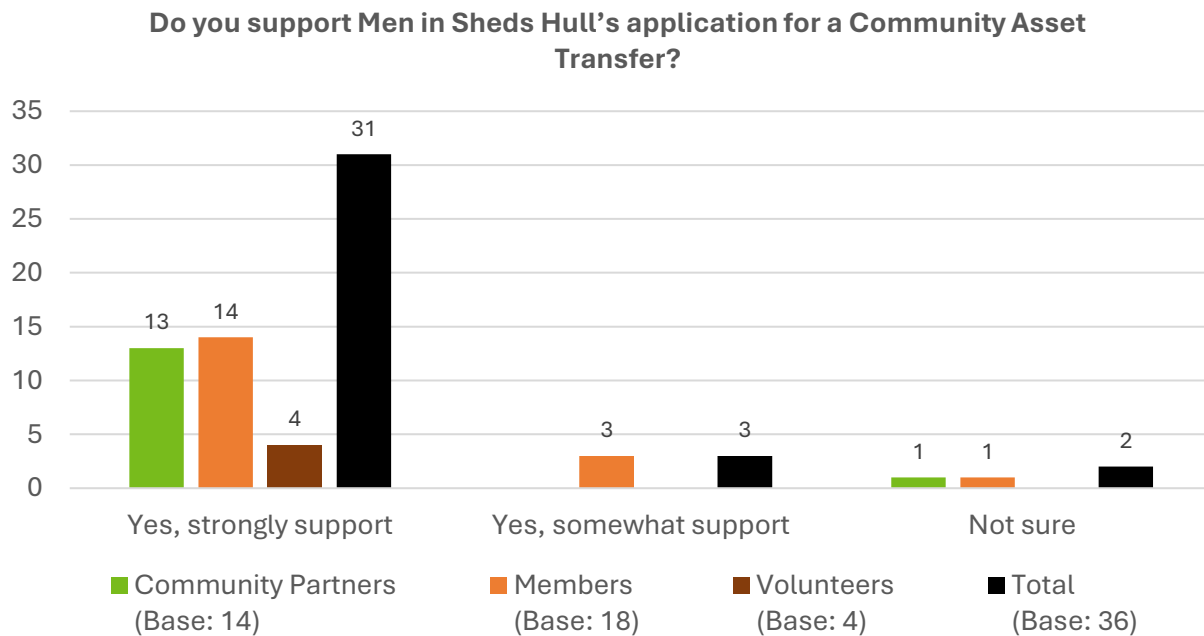
All surveys assessed awareness of the Community Asset Transfer (CAT) application currently underway at the Shed. Levels of awareness varied across stakeholder groups. Volunteers were the most likely to be aware of the application, followed by members and, lastly, community partners (Figure 20). This pattern suggests that those with the closest and most frequent involvement in the organisation – and therefore the greatest exposure to its ongoing operations – were more likely to have been consulted or informed.

Figure 20: All audiences – Awareness of the CAT application



Nearly all expressed support for the CAT application, with the vast majority expressing *strong support* (Figure 21).

Figure 21: All audiences – Level of support for the CAT application



When asked to explain their reasons for supporting the CAT application, respondents commonly highlighted the following themes:

- ❖ **Security, stability and long-term future:** This was the most frequently cited reason. Respondents felt that a CAT would provide permanency and security for the Shed, ensuring it could remain open – a priority many described as essential.
- ❖ **Financial benefits:** Many noted that a CAT could reduce costs and strengthen the charity’s financial planning. Respondents also felt that having more space and improved facilities would create additional opportunities for income generation, such as showcasing or selling work.
- ❖ **Building and asset stewardship:** Several respondents emphasised the significant improvements already made to the premises by the Shed. They felt that a CAT would allow the Shed to continue maintaining and enhancing this public asset, supported by the increased sense of ownership that formal stewardship would provide.
- ❖ **Social value:** The Shed was described as an important place where people can explore hobbies and interests, build friendships, and contribute to broader community projects. Respondents believed that a CAT would strengthen the charity’s capacity to deliver activities that meet local needs.
- ❖ **Growth and development:** Some respondents observed that a CAT would provide additional land and space for the Shed to expand its activities. It was also seen as an opportunity for the Shed to act as a central hub supporting the development of other Sheds in the future.

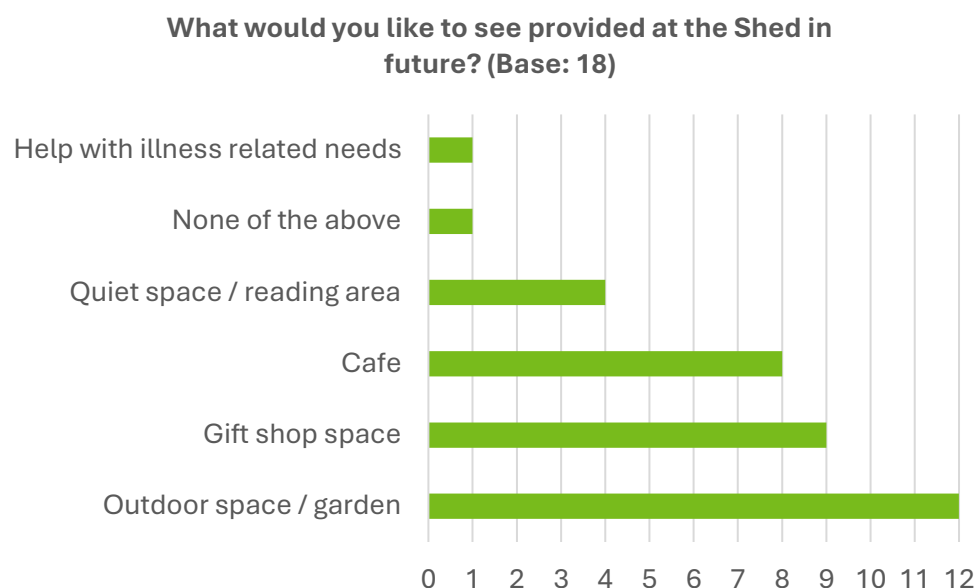
Overall, the feedback indicates a high level of confidence in the CAT as a mechanism for safeguarding the Shed’s stability and enhancing its community contribution. The strength and consistency of support suggest a solid foundation of public backing for the application.

2.5 THE FUTURE OF THE SHED

2.5.1 Potential developments

To inform future planning and decision-making, members were asked which potential developments they would like the Shed to provide in the future. The most popular options were an outdoor space or garden, a dedicated “gift shop” area, and a café (Figure 22). These preferences suggest that members prioritise enhancements that would expand activity and working space, increase opportunities for social interaction, and strengthen the charity’s ability to generate income.

Figure 22: Members – Future provision



When asked if they had any further comments, one member suggested that there might be an increase in monthly fees to assist the Shed, and another that they would like the Shed to open an extra day if resources could be found.

Volunteers were also asked what training or skills development opportunities they would be interested in. The areas mentioned included:

- ❖ IT skills
- ❖ 3D printing
- ❖ Training for trustees.

Volunteers were additionally invited to suggest any ways in which they felt the Shed could be improved. Two respondents offered suggestions: one proposed the addition of more outdoor workspace, and another recommended increased promotion of the Shed’s activities to raise further awareness.

2.5.2 Stakeholder engagement

Volunteers were asked how likely they were to continue volunteering at the Shed next year, and community partners were asked how likely they were to continue or expand their engagement in future. All volunteers reported that it was *very likely* they would continue. All community partners also indicated ongoing engagement, with ten reporting it was *very likely* and three stating it was *likely*.

3 CONCLUSIONS AND RECOMMENDATIONS

3.1 CONCLUSIONS

The findings across members, volunteers and community partners demonstrate that the Shed is a highly valued, well-used and widely trusted community asset with significant personal and community impact.

1. Strong engagement and sustained involvement

Members and volunteers engage with the Shed frequently and over long periods, reflecting its central role in participants' daily routines and wellbeing. Community partners also show sustained engagement and meaningful collaboration, though generally at a lower frequency.

2. High satisfaction and deep personal value

Satisfaction across all stakeholder groups is exceptionally high. Net Promoter Scores of **86** (members) and **100** (volunteers) reflect strong loyalty and advocacy. Members, volunteers and partners consistently view the Shed as safe, supportive, and transformative.

3. Significant personal impact

Involvement in the Shed clearly contributes to improved mental health, reduced social isolation, increased confidence and self-esteem, and the development of practical skills. Many members indicated that the Shed has been life-changing – and, in some cases, life-saving.

4. Meaningful community impact

Community partners identify wide-ranging benefits: improved community spaces, strengthened partnerships, reduced isolation, increased social cohesion, and environmental enhancements. The Shed is seen as a visible, active, and positive force in the local area.

5. Strong support for the CAT application

Awareness varies between groups, but support is extremely high. Respondents believe CAT approval would secure long-term stability, reduce costs, enable growth, and preserve a valued community asset that already demonstrates strong social return.

6. Clear opportunities for future development

Members, volunteers and partners identify practical ways to strengthen the Shed's offer, including additional outdoor space, a café or gift shop, new training opportunities, and expanding opening hours (should resources allow). Partners and volunteers also express interest in expanded collaboration.

3.2 RECOMMENDATIONS

1. Proceed confidently with the CAT application

The evidence indicates overwhelming support and a strong rationale for CAT approval. The organisation should:

- ✓ Use report findings in the business case
- ✓ Highlight their proven impact on wellbeing, community cohesion and local environment
- ✓ Demonstrate community backing as a key indicator of sustainability.

2. Prioritise improvements to facilities and physical space

Given demand for more space, the Shed should consider the following improvements, which align with both member preferences and financial sustainability goals:

- ✓ Develop or connect with nearby outdoor workspace or garden areas
- ✓ Exploring options for a café or small gift shop as potential income-generators
- ✓ Continuing to upgrade premises to meet growing operational needs.

3. Strengthen volunteer development and support

Volunteers expressed interest in further training. The Shed should:

- ✓ Offer targeted skills development (e.g., IT, 3D printing, governance training)
- ✓ Continue recognising volunteers and enhance opportunities for member recognition.
- ✓ Ensure adequate workspace and support to maintain volunteer experience.

4 Expand social and wellbeing activity

Given the strong emphasis on social connection and mental health benefits, consider:

- ✓ Increasing opening hours where feasible
- ✓ Introducing new social activities or group sessions.

5 Build on strong community partnerships

With partners reporting substantial benefits, the Shed should:

- ✓ Nurture existing relationships through regular communication
- ✓ Seek new partnerships aligned with skills, community projects, or shared goals
- ✓ Use partnership feedback to demonstrate social impact.

6 Develop a clear income-generation strategy

Findings highlight opportunities to grow revenue sustainably by:

- ✓ Showcasing and selling member-made items
- ✓ Introducing a small retail or display area
- ✓ Leveraging community support for fundraising, donations, and sponsored projects.

7 Develop a series of impact case studies

Given the substantial personal and community benefits reported across all respondent groups, the Shed should:

- ✓ Follow up with a sample of individuals to invite them to take part in depth interviews
- ✓ Produce a series of member, volunteer and community partner case studies
- ✓ Use to demonstrate impact and support fundraising, marketing and future planning.